

- Ask questions about treatment, risks and tests.
- Report any changes in your condition to your health care provider.
- Keep or cancel appointments according to your health care provider's policy.
- Pay for health services not covered by insurance.

For more information about patient's rights and responsibilities on the Internet, please visit:

The U.S. Department of Labor
www.dol.gov

Agency for Healthcare Research and Quality
www.ahrq.gov

American Hospital Association
www.hospitalconnect.com



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*The U.S. President's Commission on Quality
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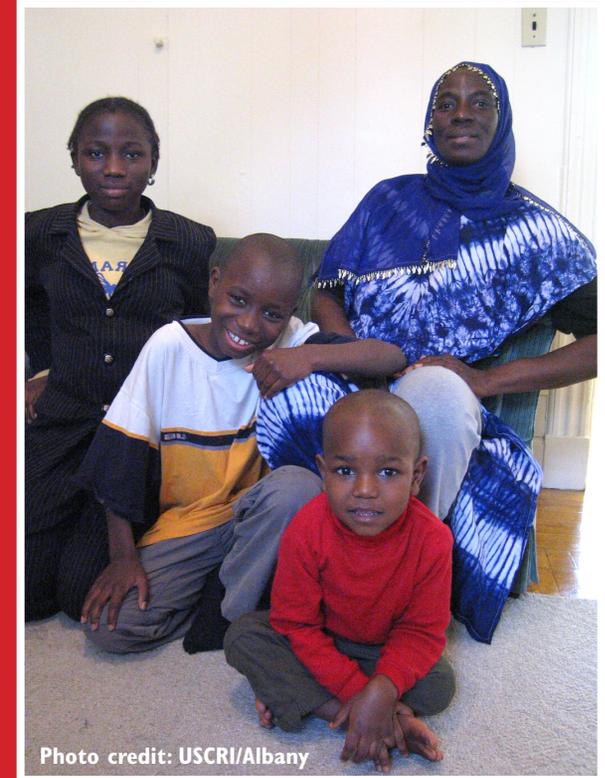


Photo credit: USCRI/Albany

Patient's Rights and Responsibilities



www.refugees.org

*Protecting Refugees, Serving Immigrants,
Upholding Freedom since 1911*

CONTACT INFORMATION:

riht@uscrdc.org
U.S. Committee for Refugees and Immigrants
1717 Massachusetts Ave., NW
Suite 200
Washington, DC 20036
Phone: 202 • 347 • 3507
Fax: 202 • 347 • 7177
www.refugees.org

YOU HAVE THE RIGHT TO:

- Quality health care, regardless of race, creed, age, sex, sexual preference, or nation of origin;
- Care that includes respect for your psychosocial, spiritual, and cultural beliefs that shape the view of illness;
- Considerate and respectful care;
- Get information about your health care providers, health care plan, and health care facilities;
- Have information presented to you in a way that you can understand;
- Receive emergency health care with consent. (You will be required to pay for these services);
- Express any complaints or concerns you have about your care or services received, and have them addressed promptly;
- Have your medical records and information kept private;
- View and copy your medical records;
- Have errors, misinformation or anything that is vague removed from or corrected on your medical records;

- Ask questions of your health care provider, workers and technicians;
- Have medical tests and treatment explained to you in a way that you can understand;
- Choose what kind of medical treatment you receive; and
- Actively participate in your health care.

PATIENT'S RESPONSIBILITIES

- Talk with your health care provider.
- Educate yourself about your condition and treatment.
- Provide information that is as honest and complete as possible.
- Follow treatment and take medicine as directed.

