



## SESSION 11: Evaluation

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### OBJECTIVES

1. To evaluate the strengths of the community orientation.
2. To determine CO areas which need improvement.
3. To identify what follow-up orientation & services are needed.

### WHAT YOU WILL NEED:

Flipchart  
Markers  
Copies of “Somali Bantu community orientation evaluation form” (attachment 32)  
Pen/pencil

### HOW TO DO IT

#### EVALUATION

- Explain that the evaluation is a way to give feedback to the Community Orientation class. Explain that the feedback will be used solely for making the orientation better for refugees in the future. Explain that it is important to answer the questions fully and honestly.
- Evaluate the orientation using the evaluation form (attachment 32). If clients are literate, ask them to complete the forms. If clients are not literate, then ask your clients the questions on the evaluation form and note their answers. Use this information to plan necessary follow up orientation and other services.